

**Easterling, Deborah**

232037

**From:** Easterling, Deborah  
**Sent:** Tuesday, September 06, 2011 3:36 PM  
**To:** 'Trent Muldrow'  
**Subject:** RE: Letter of protest and request to testify - Docket 2011-47-WS

Dear Mr. Muldrow,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Trent Muldrow [<mailto:trent@themuldrows.com>]  
**Sent:** Tuesday, September 06, 2011 3:12 PM  
**To:** Contact  
**Subject:** Letter of protest and request to testify - Docket 2011-47-WS

Attached is my letter of protest in docket# 2011-47-WS concerning the rate increase request by Carolina Water Service, Inc as well as my request to testify.

--  
Trent Muldrow  
217 Loskin Lane  
Lexington, SC 29073-7157  
(803) 361-9455 (Mobile)  
(803) 227-1478 (FAX)  
[trent@themuldrows.com](mailto:trent@themuldrows.com)

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2011-09-06

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PSC SC  
MAIL / DMS



\* Required Fields

Date: \* September 06, 2011

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* Trent Muldrow

Mailing Address \* 217 Loskin Lane

City, State Zip \* Lexington, SC 29073-7157 Phone \* 803-361-9455

E-mail trent@themuldrows.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a "water distribution only" customer of Carolina Water Service, Inc. in the "I-20 Service Area" and a standard sewer customer.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

The rates currently being charged by Carolina Water Service for residential water and sewer service are already extremely high. Approval of ANY rate increase would create financial hardships for the citizens and businesses of South Carolina during an already difficult economic time, will stifle economic growth, and will lower real estate values. Furthermore, a rate increase would only serve to line the pockets of CWS' executives and investors. Secondly, the language in the current tariff for "distribution only" customers permits CWS to pass 100% of their costs from bulk water and sewer providers onto their customers on a "pro-rata" basis. This means that lost or unaccounted for water is still billed to customers based on their PERCENTAGE of metered usage rather than their actual usage. This removes any incentive for CWS to fix or investigate leaks in a timely manner as they do not have to pay for the leaked water; we as their customers pay for it.

I ask the commissioners to do the right thing for the customers of CWS and the citizens of South Carolina by denying CWS any rate increase whatsoever and remove the pass-through mechanism for "distribution only" customers.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

Yes. I request 10 minutes to testify at the day hearing on 9/7/11. If public testimony is not permitted at the day hearing I will testify at the night hearing on 9/7/11.